

**Telephone  
Service & Credit  
Application**

**Barnesville Telephone Company**  
 102 Front Street North - P.O. Box 550, Barnesville, MN 56514  
 Phone: 218-354-2292 Fax: 218-354-2472  
*The City of Barnesville is an equal opportunity provider and employer*

**General Information**

**Requires a \$60 Prepay**

Directory Name: \_\_\_\_\_ Date: \_\_\_\_\_  
 Mailing Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
 Directory Address: \_\_\_\_\_ SSN: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Password \_\_\_\_\_  
 Zip: \_\_\_\_\_ (Required)

**Phone Service Base Charges Installation Charge \$45.00**

Charges	Service Line	Subscriber line	Access Recovery	Monthly Total
___ Residential Phone Service	\$16.00	\$6.50	\$3.00	\$25.50 plus tax/fees
___ Business Phone Single Line Service	\$16.00	\$6.50	\$3.00	\$25.50 plus tax/fees
___ Business Phone Multi Line Service	\$16.00	\$9.20	\$3.00	\$28.20 plus tax/fees

Prices do not include required State & Federal Taxes, FUSC, TAP, TAM, 911 fees.

**Past Service Information**

Have you, or anyone in your household, had service from Barnesville Telephone before? Yes \_\_\_\_\_ No \_\_\_\_\_  
 If yes, when? \_\_\_\_\_ What was your number? \_\_\_\_\_  
 Current provider of telephone service: \_\_\_\_\_  
 For how long? \_\_\_\_\_ Current telephone number: \_\_\_\_\_

**Credit Information**

Employed by: \_\_\_\_\_ For how many years? \_\_\_\_\_  
 Spouse employed by: \_\_\_\_\_ For how many years? \_\_\_\_\_  
 Work telephone number: Applicant: \_\_\_\_\_ Spouse: \_\_\_\_\_  
 Mortgage holder: \_\_\_\_\_ or \_\_\_\_\_ Landlord: \_\_\_\_\_  
 Checking account? Yes \_\_\_\_\_ No \_\_\_\_\_ Where? \_\_\_\_\_  
 Savings account? Yes \_\_\_\_\_ No \_\_\_\_\_ Where? \_\_\_\_\_

As a potential customer of the City of Barnesville, you are being asked to provide information about yourself that will be used for billing and credit reference purposes. The information to be exchanged will be treated as private as governed by Minnesota Statutes, Section 13.01 through 13.90 and the Privacy Act of 1974.

This information will also be used for collection purposes in case of nonpayment of your telephone bill. The specific use for each category of data is described below:

- 1) Name and address requested so that the bill is sent correctly and the telephone directory lists accurate information;
- 2) Telephone number to contact you about any problems or information on service and to list in the telephone directory as requested;
- 3) Social security number is needed to send unpaid bills to a collection agency;
- 4) Place of employment is requested so we may obtain credit information and for emergency notification;
- 5) Financial information is needed to obtain credit information; and
- 6) Options for telephone service are requested to connect your telephone service and bill the correct amounts for the options you have requested.

This data will be used solely for the above mentioned purposes. The data will be forwarded to the appropriate city staff, telephone companies, and/or collection agencies when work assignments reasonably require access to the information.

You are not legally required to provide the requested information. However, if you do not provide this information we will refuse to provide telephone services.

The undersigned hereby acknowledges that they have requested the City of Barnesville to provide them with telephone services and that they own the property or have secured the approval of the owner for the installation of the requested services. They further agree to be responsible for all charges incurred with the City, including interest and/or penalties, and that they understand that the city will not necessarily notify them of any delinquencies. They agree to pay said account regardless of how dated the account is and absolve the city from continuing to provide services after a delinquency and/or after the normal cut-off date.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

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(Continued)

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Option	Cost	Requested Options	Cost
___ Rent phone(s)	Varies	___ Caller ID-Number	\$ 3.00 *
___ Unlisted/Unpublished	\$ 1.00 *	___ Caller ID-Name & Number	\$ 4.50 *
___ Caller ID (Blocked)	n/c *	___ Distinctive Ringing- 32	\$ 1.50 *
___ Caller ID Call Waiting	\$ 2.00 *	___ Toll Denial	n/c
___ Line Blocking	n/c *	___ Single Number Service	\$ 3.95 *
___ 900 Blocking	n/c *	___ Automatic Callback	\$ 1.50 *
___ Call Waiting	\$ 1.00 *	___ Selective Call Acceptance	\$ 1.50 *
___ 3-Way Calling	\$ 1.00 *	___ Selective Call Forwarding	\$ 1.50 *
___ Wire Maintenance	\$ .50 *	___ Pic Freeze - Interlata	n/c
___ Call Forwarding	\$ 1.00 *	___ Pic Freeze - Intralata	n/c
___ Call Forwarding - Busy	\$ 1.50 *	___ Remove Pic Freeze - Interlata	n/c
___ Call Forwarding - No Answer	\$ 1.50 *	___ Remove Pic Freeze - Intralata	n/c
___ Call Forwarding - Fixed Dest	\$ 2.00 *	___ Speed Dialing - 8	\$ 1.00 *
___ Call Forwarding - Remote Access	\$ 3.00 *	___ Call Transfer	\$ 2.00 *
___ Selective Call Rejection	\$ 1.50 *	___ Speed Dialing - 30	\$ 3.00 *
___ Teen Service	\$ 5.00 *	___ 800 Service	n/c
___ Terminating Call Manager	\$ 2.95 *	___ Automatic Recall - *69	\$ 1.50 *
___ Voicemail Basic	\$ 3.95 *	___ Originating Call Manager	\$ 3.50 *
		___ Voicemail Enhanced	\$ 4.95 *

**\* Install Charges May Apply**

**CALLER ID SPOOFING NOTICE**

Caller ID service is currently susceptible to fraud known as Caller ID “spoofing”. The term Caller ID Spoofing refers to a practice whereby the calling party uses commonly available technology to falsify the number of the telephone line from which the call is made, the name of the calling party, or both as they appear on the called party’s Caller ID screen. This practice has the potential for fraud and harm to the called party.

To protect yourself, do not take what the Caller ID screen displays for granted. If what the caller is saying, does not seem legitimate, do not divulge personal information until you can verify the source, by hanging up and calling them back on a verified number (from a mailed statement or printed directory).

Currently, there is not a technological fix for this practice, but Congress is considering new legislation that will take action against these violators. If you would like more information on spoofing, visit [www.fcc.gov](http://www.fcc.gov) and search on “spoofing”.



Many of today's advanced home phone services require backup battery power to continue functioning during a power outage. To avoid a disruption of home voice service during an electrical outage – and to maintain the ability to connect to 911 emergency services -- Barnesville Municipal Telephone has provided you, at no additional charge, with a battery that will provide power to your telephone for at least 8 hours. (During testing some lasted 12 to 14 hours).

### **What Your Battery Can – and Can't – Do for You**

Barnesville Municipal Telephone backup batteries allow you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, customers will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power. Our backup battery does not provide power to any services other than voice. Home security systems, medical monitoring devices and other equipment will not run on a home phone backup battery.

### **Replacement Options**

The battery provided by Barnesville Municipal Telephone is usually mounted on the wall next to the Optical Network Terminal (ONT) - (Fiber Box). If this battery fails Barnesville Municipal Telephone will replace it at no charge. Backup batteries are expected to last at least 8 hours on standby power. The backup battery should give you 6 hours of talk time. Note: you must have a phone connected to the phone line on the ONT. Cordless phone systems will not work during a power outage. If you feel that is not enough time, you may extend your standby power by purchasing a 24 hour battery or additional 8 hour batteries. These batteries can be purchased from Barnesville Municipal Telephone at 218-354-2292, Monday through Friday from 7:30 am to 4:30pm.

Another option is to power the ONT system from a commercially available Uninterruptible Power Supply (UPS). The amount of additional standby time would be determined by the size of the UPS you purchase. During a power outage the UPS would continue to power the ONT until the battery is exhausted then it would switch to ONT power supply battery. This option would power the entire ONT while on the UPS and only the phone line while on the ONT power supply battery.

### **Instructions for Proper Care and Use of Your Battery** (UPS or optional battery purchased from Barnesville Municipal Telephone)

Please follow the more detailed instructions included with your battery for proper use, storage and care of your battery to ensure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above 41°F and below 104°F. These batteries are rechargeable. They will not last forever and should be replaced every 1 to 2 years, or when your device starts to make a loud beeping sound. That sound means that the battery is depleted, and must be replaced. See the instructions above for purchase and replacement options. You should also periodically, as described in the instructions included with your battery, remove and test your battery to verify both the operation of the backup battery and its condition. There is an indicator light on the battery. If that light is green it is operating correctly.