

Wholesale Broadband Charge

A. General Description

1. Broadband Service provides digital connectivity to a high-speed data link(s) for residence service Customers and business service Customers.
2. Broadband Service is provided by utilizing Symmetric Digital Subscriber Line (DSL) and/or Optical Fiber technology.
3. Broadband Service consists of central office equipment (a Digital Subscriber Line Access Multiplexer (DSLAM)) and existing copper or fiber facilities extended from the Company's central office to the Customer's premises.
4. Broadband Service is symmetrical in that more bandwidth is delivered downstream to the Customer than is delivered from the Customer back to the network unless otherwise ordered.

B. Regulations

1. Provision of Service

- a. Broadband Service is provisioned over the Company's existing copper or fiber facilities that provide a connection between the Customer's premises and the Company's central office which provides access to a high speed data provider.
- b. The Company will qualify the Broadband Connection between the Company's central office and the Customer's premises.
- c. The Company does not undertake to originate data, but offers the use of it's service components, where available, to Customers for the purpose of transporting customer-originated data.
- d. Broadband Service may be provided subject to availability and limitations of Company's central office and outside plant facilities and is only available where technical capabilities permit.
- e. The Company will not provision Broadband if the Company reasonably determines that it is not technically feasible over existing facilities that it will cause interference problems with existing service.
- f. During the Company's network maintenance and software updates period(s), it may be necessary to place the Broadband out of service. The company also reserves the right to temporarily interrupt Broadband Service at other times in emergency situations.

2. Temporary Suspension of Service

Temporary Suspension of Service is not offered with Broadband

3. Minimum Service Period

The Minimum Service Period for Broadband is six months.

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B. Regulations (con't)

4. Responsibility of the Company

The Company will provision Broadband for the Customer up to and including the Network Interface (NI)

5. Responsibility of the Customer

The Customer is responsible for providing compatible Customer provided equipment (CPE) that is used for connection to Broadband.

The Customer is responsible for obtaining permission from its subscriber(s) for the Company's employees or agent to enter the Customer's premises at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service, removing the service components of the Company.

The Customer is responsible for providing protection on their computer(s) to prevent illegal access to their computer(s).

The Customer shall maintain an Acceptable Use policy with subscribers that forbids abuse and fraudulent use of the Company's High Speed Internet Services.

6. If it is determined that Broadband Service is subject to federal jurisdiction, broadband, terms, conditions, rates, and charges will be subject to Federal Communications Commission (FCC) tariff filing.

C. Rates and Charges

1. The following rates and charges are in addition to the rates and charges for any other service(s) to furnish a communications system:

	<u>Installation Charge</u>	<u>Per Month</u>
Per Line Equipped*		
Broadband month to month	\$185.00	\$10.00

*In addition to the charges for the residence or business line. This price is not valid for resale.

2. The Installation Charge will be waived with a 6 month or more commitment. In the event of early withdrawal from the commitment, the installation Charge will be reinstated.