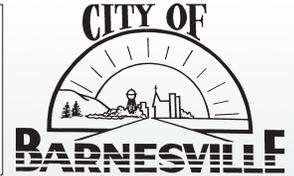


KEEPING YOU CONNECTED

GET BREAKING NEWS !

Become a Facebook Fan by August 17 and your could win a prize!

See details on City website.



A Monthly Newsletter for our Utility Customers

• 24/7 www.barnesvillemn.com • July 2012

BACK-TO-SCHOOL DSL SPECIAL



Starting Sept. 4, all K-12 students will be assigned an iPad. Help maximize the learning opportunities with fast DSL service and big savings with our Back-to-School DSL Special.

Order any DSL Service between now and Sept. 28 and we'll give you FREE installation (\$250 value) plus credit your bill \$10 per month for the first 3 months (requires 12 month commitment).

CHOOSE FROM 4 SPEEDS

Down/Up**

BRONZE	128K/128K	\$24.95
SILVER	3 MB/1 MB	\$36.95
GOLD	6 MB/1 MB	\$52.95
PLATINUM	10 MB/1 MB	\$69.95

** Speeds quoted are "up to". Actual speeds may vary.

Call City Hall at 354-2292 for more information.

AUGUST 14 PRIMARY ELECTION

Barnesville residents are reminded that primary elections will be held on Tuesday, August 14. Residents may vote at the Senior Citizens Center located at 501 2nd Avenue NE from 7 am to 8 pm.

NEW WIRELESS EMERGENCY ALERT

In June of this year, a new tool was introduced to alert people to weather warnings. **Wireless Emergency Alerts** (WEAs) allow emergency officials to send warnings directly to cell phones in affected areas.

These warnings will be broadcast to all cell phones within range of designated cell towers through the Commercial Mobile Alert System (CMAS). The alerts will look like a text message, providing you with information on the type of warning, the affected area, and the duration. You will need to turn to other sources like television or radio to get more detailed information about what is happening and what actions you should take. To learn more, go to www.barnesvillemn.com and click on the Wireless Emergency Alerts link.

PROTECT YOUR ELECTRONIC DEVICES

Power surges from electrical storms often cause damage to TV's, computers and other electronics. While surge protectors may help, in the case of electrical storms, whenever possible it is best to unplug these items from your electric outlets. An ounce of protection is truly worth a pound of cure.

HAVING INTERNET PROBLEMS?

- Can't get on the Internet?
- Trouble sending or receiving e-mails?
- Tired of SPAM? Get help setting up a spam filter.
- Screen locks up when you're surfing the web?
- Reset your password? AND MORE!

**FOR FASTEST ANSWERS FIRST
CALL THE INTERNET HELP DESK**

354-2222

Monday - Friday

7:30 am- 10:00 pm

Saturday

8:00 am- 5:00 pm

Are you having trouble using the telephone due to a hearing or speech disability?

Minnesota Relay is a free service that uses a specially trained communications assistant (CA) to facilitate the telephone conversation between a person who has a hearing loss or a speech disability and the person with which they wish to speak. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year. All calls are completely confidential.

For More Information on Minnesota Relay Services:

www.mnrelay.org
1-800-657-3775

Emergency Assistance

TTY callers should dial 9-1-1 directly in an emergency. All 9-1-1 centers are equipped to handle TTY calls. Minnesota Relay can process emergency calls, but this may delay the response to your call.

Billing Options for Long Distance Relay Calls

- Direct
- Collect
- Third-party billing
- Pre-paid or carrier calling card

Filing a Complaint

To file a complaint regarding Minnesota Relay, please call 1-800-657-3775. You will need to provide the date and time of the relay call, the CA's identification number, and the nature of your complaint. To file a relay complaint with the Federal Communications Commission call toll-free at 1-888-225-5322 (voice), 1-888-835-5322 (TTY), or file on line at <http://www.fcc.gov/complaints>.

TELEPHONE EQUIPMENT DISTRIBUTION (TED) PROGRAM

The TED Program provides free specialized telecommunications equipment to income eligible Minnesotans who are having trouble using the telephone due to a hearing, speech or physical disability. For information on the TED Program go to their Web site at: www.tedprogram.org or call: 1-800-657-3663 (voice) 1-888-206-6555 (TTY)

To make a Minnesota Relay call just dial 7-1-1.

Once connected to the relay service, tell the CA the type of relay call you wish to make. Or, you may dial the specific toll-free number for the type of relay service.

Captioned Telephone (CapTel™)

CapTel is an amplified telephone and relay captioning service that allows people who are hard of hearing to see word-for-word captions of their telephone conversation on a bright, easy-to-read display window built into the CapTel phone, while also listening to what is being said using their residual hearing (much like TV captioning). Requires a CapTel phone. If you wish to contact a person who uses a CapTel phone, dial: 1-877-243-2823.

Voice Carry Over (VCO): 1-877-627-3024

Allows a person who has difficulty hearing on the phone to voice their conversations directly to the other person on the call. The CA then types the other person's response to the VCO user. Requires a special telephone.

Two-Line VCO: 1-866-855-4611

Allows a VCO user to use one telephone line for speaking directly to the other person, while the second line is used to receive the CA's typed response from the other person. This enhanced feature provides a more natural flow of conversation without the pauses of single-line VCO calls. Additional service and equipment requirements.

Hearing Carry Over (HCO): 1-800-627-3529

Allows a person who can hear but who has very limited or no speech capability to make and receive phone calls. The HCO user types his/her conversation for the CA to read to the other person, and listens directly to the other person's response. Requires a special telephone.

Text Telephone (TTY): 1-800-627-3529

Allows a person who is deaf, hard of hearing, or speech disabled to use a TTY to communicate with the other person on the call.

Standard Telephone: 1-800-627-3529

A hearing person may use a standard telephone to place a relay call and easily converse with a person who is deaf, hard of hearing, or speech disabled.

Speech-to-Speech (STS): 1-877-627-3848

Allows a person who has difficulty speaking or being understood on the phone to communicate using his or her own voice or voice synthesizer. The CA revoices the words of the person with a speech disability so the other person on the call can understand them. No special telephone is required.

Computer (ASCII): 1-800-627-3529

Computer users can also access Minnesota Relay. Set your communications software to the following protocols: speeds ranging from 300 to 2400; 8 Bits; No Parity; 1 Stop Bit; Full Duplex. When calling at a rate of 300 or below, follow the above using Half Duplex.

Spanish Relay: 1-877-627-5448

The CA relays calls between a Spanish speaking person with a hearing or speech disability and a Spanish speaking hearing person.

900 Pay-Per-Call Services: 1-900-230-3324

Allows a relay user to connect to any pay-per-call service.